

Phase 1 of visitation reopening at SICI is scheduled for September 2nd, 2021.

Friends and Family wishing to schedule for Contact Visitation must register and schedule at www.icsolutions.com

- Visits must be scheduled at least 24 hours prior and can be up to 4 weeks in advance.
- Visits will be cancelled if your visitor has not been approved yet, or if on disciplinary sanctions, quarantined, or have a scheduled visit at the wrong time.
- Visits are 1 hour long. Residents may have 1 Visit per month.
- No minors will be allowed. Only 2 adult visitors maximum.
- Temperature checks and medical questionnaire upon entrance. If one person in the group cannot pass the entrance check the entire cohort group will be turned away. If sick, please don't come!
- Vending machines will have beverages only. No sharing of drinks.
- No games will be available to play, but we will be able to take photos.
- Units will visit one unit at a time on a rotating schedule every day of the week.
- Residents must be fully dressed with an identification and a mask. No shorts, sweats, thermals, necklaces, or watches.
- At this time, we are unable to accommodate special extended visits regardless of the distance travelled. This will be available again starting in Phase 3.
- Any violation of the visitation rules may result in the termination of your visit and/or suspension of your visitation privileges and the privileges of your visitor.
- All visitors must bring identification and arrive at least 15 minutes prior to the scheduled visitation time for check in. (The only items allowed are photo ID, vaccination card, vehicle keys, coin, or debit card for vending machines).
- Out of state visitors MUST provide proof of vaccination.
- Each table will have a plexiglass divider. If both resident and visitors are vaccinated, they will be allowed to hold hands and have a brief hug.
- Masks are still mandatory for both residents and visitors. No medical exceptions.

Any Visitor having an issue with Registration or Scheduling, can go to www.icsolutions.com and click on Visitation Support for instructions or call (888) 646-9437.